



By email

29/07/2019

Re: YMGYNGHORIAD: Bil Iechyd a Gofal Cymdeithasol (Ansawdd ac Ymgysylltu) (Cymru) | CONSULTATION: Health and Social Care (Quality and Engagement) (Wales) Bill

Dear Health, Social Care and Sport Committee,

Thank you for sending us your consultation on the Health and Social Care (Quality and Engagement) (Wales) Bill.

I welcome the intentions behind this new Bill and I was pleased to see that the proposed Citizen Voice body will be integrated within the Public Services Boards, which will be useful when considering the wider determinants of health (such as poverty, housing, environment etc.), as opposed to looking at symptoms and treatment of ill health.

To support your work, please see below my Future Generations Frameworks, which are tools created to help public bodies on their journey to sustainability. I expect public bodies to fully implement the Act and carry out their duties. To this effect, my frameworks set prompts to guide public bodies in formulating policies and taking decisions, but also to scrutinize such decisions or policies:

My [Future Generations Framework for projects](#), for example, provides questions that decision-makers can ask during the decision-making process to determine what the preferred course of action should be. The framework includes questions that prompt and lines of questioning to ensure public bodies take full account of the Act and to help demonstrate or challenge how the proposed actions and decisions help meet or achieve their own well-being objectives, the well-being objectives of the local Public Services Board, the seven well-being goals, and how they have used the five ways of working.

My [Framework for Scrutiny](#), is a series of prompts that could help anyone who is keen to ask questions about how a decision has been made – a member of the public, the media, a manager, elected representative, officials, board members etc. This framework might be the most useful to you to check how the Act and its elements were considered when drafting the Bill.

My [Framework for Service Design](#), which I produced in conjunction with Welsh Government, can be used by those who design and oversee provision of services. It is designed to prompt thought, structured discussions, and to ensure the decisions are sustainable and ensure services are resilient and are seeking to improve the well-being of people now and in the future. This framework could be used by Welsh Government when designing the new Citizen Voice body.

I would also advise that you look at my Journey to Involvement (which will be published on my website on 7 August), which can help you ensure that the new Bill contains provisions for meaningful public involvement.

As I would like to create documents that are of great use for people and public bodies, I will continue developing my frameworks. Therefore, I would be grateful if you could provide us with any feedback on your experience of using them as part of your work.

Thank you in advance.

Yours Sincerely,

Marie Brousseau-Navarro
Director of Policy, Legislation and Innovation